



Shaping the Future of Family Medicine: Reenvisioning Family Medicine Residency Education

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In winter 2020, the Accreditation Council for Graduate Medical Education (ACGME) announced plans for a major revision of the family medicine residency requirements. Over the last year, the specialty has developed its vision for the future of residency education in focus groups and surveys, a national Starfield summit, and this dedicated issue of *Family Medicine*. The purpose of this paper is to describe this specialty-wide effort and introduce the core questions and the papers in this issue.

This major revision will shape the form and promise of family medicine for the next generation. ACGME major revisions occur approximately every 10 years. Assuming a 30 to 40-year practice life, residents trained under the new standards will be in practice until the 2060s. Furthermore, what happens in residency matters. There is increasing evidence that residencies set fundamental patterns of practice in graduates, ranging from operative rate and medication selection to quality and cost of care.¹⁻³ These patterns endure for many years, and are thus foundational to any effort to improve health, improve patient experience, and reduce cost.

Coordinating their work with that of the ACGME, the seven clinical

and academic organizations of family medicine organized a national initiative to reenvision the future of family medicine residency education. The American Academy of Family Physicians (AAFP), American Board of Family Medicine (ABFM), American College of Osteopathic Family Physicians, the Association of Departments of Family Medicine, Association of Family Medicine Residency Directors, NAPCRG, and the Society of Teachers of Family Medicine each identified one representative to a task force to coordinate the effort. ABFM and AAFP staff led the effort. With input from their organizations, the task force identified and published six core questions⁴ for the specialty to address; these were used by the organizations to frame focus groups and surveys to get input. Researchers from the specialty prepared 15 background papers on various aspects of family medicine residency education to support discussions. Table 1 lists focus group topics and surveys conducted in the summer and fall of 2020 by organization. Overall, over 3,500 people participated in the process in some way.

A national summit was held on December 6-7 to build consensus for recommendations to the ACGME writing group. NAPCRG conferred

the name Starfield Summit, underscoring the foundational importance of Barbara Starfield's research to residency education in family medicine. After a national call for nominations across all family medicine organizations, over 170 nominations were received, and 52 people were selected, with planned diversity by underrepresented minority, gender, career phase, national geography, rurality, osteopathy, and profession to include behavioral health and pharmacy. Residents, medical students and five patient and public members were also included. Observers included the Accreditation Council for Graduate Medical Education (ACGME) Residency Standards writing group, the ABFM Residency Task Force, and leadership of the American Board of Medical Specialties and the ACGME. In advance of the summit, nine evidence summaries and 24 commentaries were commissioned, and drafts were made available to all participants and observers 10 days in advance of the meeting. The summit was organized to be as interactive as possible, with

From the American Board of Family Medicine, and the University of North Carolina School of Medicine, Department of Family Medicine (Dr Newton); and the American Academy of Family Physicians, Division of Medical Education (Dr Mitchell).

Table 1: Participating Organizations Focus Group and Surveys

Organizations	Focus Group Topics
American Academy of Family Physicians (AAFP)	<p>Family Physicians</p> <ul style="list-style-type: none"> • What does society need from the family physician of the future? • How can residency education support graduates' ability to shift practices and populations over time? <p>Commission on Education</p> <ul style="list-style-type: none"> • What does society need from the family physician of the future? • What is the right balance between regulation and innovation? <p>Residency Program Solutions Consultants</p> <ul style="list-style-type: none"> • What is the right balance between innovation and standardization? • How can we improve the social accountability of graduate medical education? <p>Residents: What should we teach?</p> <ul style="list-style-type: none"> • Which clinical areas are so important in terms of function, morbidity and cost that all residents in the next 15-20 years must learn about them? • How much curricular flexibility should individual residencies and individual residents have to be responsive to local needs and individual residents' interests? • What new curricula and new skills should be present in resident training? <p>Medical Students: How should we teach?</p> <ul style="list-style-type: none"> • What new teaching technologies will improve outcomes in education? • How should competencies be best assessed?
American Board of Family Medicine (ABFM)	National surveys of residents, residency faculty, and early-, mid-, and late-career diplomates about many aspects of residency education, professionalism, and career course.
American College of Osteopathic Physicians (ACOFOP)	<p>Institutions</p> <ul style="list-style-type: none"> • What is the right balance between innovation and standardization? • How can we improve social accountability of graduate medical education? <p>Certification Body</p> <ul style="list-style-type: none"> • What does society need from family physicians in the future? • What should we teach? <p>Practicing Clinicians</p> <ul style="list-style-type: none"> • What does society need from family physicians in the future? • How can residency education support graduates' ability to shift practices and populations over time? <p>Clinical Faculty</p> <ul style="list-style-type: none"> • What should we teach? • How should we teach? <p>Residents</p> <ul style="list-style-type: none"> • What should we teach? • How should we teach?
Association of Departments of Family Medicine (ADFM)	<p>ADFM Chairs</p> <ul style="list-style-type: none"> • What should we teach in residency? Specifically, which clinical topics should all residencies of the future incorporate? What nonclinical topics? • What is the right balance between innovation and standardization? How can we incorporate flexibility that allows for diversity and the need to accommodate regional needs/community engagement (the 5th "C")? • Patients/patient representatives: What would you like your family doctor to take care of? What do you need from your family doctor that you aren't getting now? • What is most important to you in your primary care? <p>Health Systems Leadership – Federally-Qualified Health Centers/Similar</p> <ul style="list-style-type: none"> • What is it you need from family physicians in your health system? • What do you see as the role of family physicians in your system and what do you mean by that? What are our roles in relationship to nurse practitioners and physician assistants? How about internal medicine physicians? • Help us understand what jobs the health care system CEO anticipates being available for family physicians 5, 10, and 20 (range of roles, scope of practice, inpatient vs outpatient vs both) • What do you think we need to include in the training for family medicine residents? What residency training would equip family physicians to be in a leadership role in a health care system? <p>Health Systems Leadership - Large Health Systems</p> <ul style="list-style-type: none"> • SEE ABOVE—similar questions for health systems leadership groups but possibly a bit of framing difference between the groups.

(continued on next page)

Table 1: Continued

Organization	Focus Group Topics
Association of Family Medicine Residency Directors (AFMRD)	<ul style="list-style-type: none"> • Membership opinions on scope of training to competency • Membership opinions on training to competency in new areas
Society of Teachers of Family Medicine (STFM)	<p>Behavioral Science Faculty</p> <ul style="list-style-type: none"> • How should we teach? • How should residents learn and be assessed? • What is the right balance between experience/time? For example, counting weeks of curriculum or numbers of visits and specific clinical competencies? • How do we prepare physicians to respond to their communities' emerging needs as well as for changing locations, populations, and scope of practice over their careers? <p>Associate Deans</p> <ul style="list-style-type: none"> • What does society need from the family physician of the future? • The four C's (first contact care, continuity, comprehensiveness, coordination of care) were core in the development of family medicine. Should the 4 C's be updated for the 21st century? If so, how? • What does first contact care and access to care mean in an age of increasing non 'face-to face' encounters (such as telehealth)? • How should telehealth and urgent care fit into continuity care? • How will we train physicians to work in and with communities to address disparities and the social drivers of health? • How can we improve the social accountability of graduate medical education? <p>Physician Faculty Who Are Not Program Directors</p> <ul style="list-style-type: none"> • How should we teach? • What is the right balance between experience/time? For example, counting weeks of curriculum or numbers of visits and specific clinical competencies? • How should competencies be assessed systematically? • Should family medicine residencies more fully implement competency based education? • How do we prepare physicians to respond to their communities' emerging needs as well as for changing locations, populations and scope of practice over their careers? <p>STFM Board of Directors</p> <ul style="list-style-type: none"> • What does society need from family physicians in the future? • What should we teach? • How should we teach? • How can we prepare residents for flexibility in scope and population over their whole careers? • What is the right balance between innovation and standardization in residency training? • How can we improve the social accountability of residency training, both at the local level and at the national level?

All results of focus groups and surveys are on the Summit website: <https://residency.starfieldsummit.com/>.

engagement through expected pre-reading and a variety of techniques, including having the majority of time for discussion, flipped classroom, pre- and postpolling, and small groups; separately, affinity groups by career phase and region of the country met. The participants and agenda are available on the website. Each of the six sessions was brought to closure with straw polls, or, in the case of master adaptive learning, focus groups. The final straw poll results are also posted on the website.⁵ Of course, participants were not directly representative of the approximately 115,000 family physicians

and family medicine residents in the country, but they do represent the best judgement of a representative group of stakeholders after preparation, presentations, and discussion. The summit website⁵ includes the core questions, the focus group and survey results, key documents, the summit agenda and participant list, and will include the papers as they are published. This issue of *Family Medicine* includes the commissioned papers after presentation, peer review, and revision.

In the short term, the goal was to develop recommendations for the ACGME Family Medicine Review

Committee as it drafts the new requirements and for the ABFM as it defines future board eligibility. More broadly, however, the stakeholders are the specialty of family medicine and the public. The social contract that binds the profession of medicine to society demands that family physicians self-regulate, and residency education is a fundamental component of that commitment. The AAFP produced the summit; the ABFM developed the permanent website, and the ABFM Foundation is financing this special issue of *Family Medicine*.

What follows frames the context of the key questions and introduces the

papers. American health care has always been dynamic, but the amplitude and speed of recent changes have not been seen in two generations; they represent *transformation*. Major components include consolidation of hospitals and health systems, rapid spread of integrated electronic health records and employment of physicians. The majority of US physicians are now employed, as are almost 70% of family physicians.⁶ A second phase of transformation is just beginning. Augmented intelligence promises to change health care as much as has already happened in banking and retail businesses. Changes in genomics are revolutionizing cancer and autoimmune disease treatment and promise more. Attracted by margin, new business models such as CVS/Aetna are coming into medicine; the COVID pandemic will bring not just telehealth, but also lasting changes

in the organization and financing of health care.⁷

Unfortunately, despite transformation of care, and despite health care reform, the population outcomes of health care in the United States are the worst among developed countries and the gap is growing. As the National Research Council demonstrated,⁸ Americans are sicker and die earlier than citizens of comparable countries. This is true at all ages and for almost all diseases—and at a health care cost much greater than comparable countries. As examples, Figure 1 depicts the likelihood of survival of women beyond 50,⁸ and Figure 2 compares US public and private health care expenditure to similar countries.⁹ More recently, it has become clear that US life expectancy has begun to decline, as the result of increased mortality from many diseases.¹⁰ This was apparent even before the COVID pandemic

highlighted dramatic disparities of incidence and mortality for Blacks, Hispanics, Native Americans, and the poor. At the same time, however, despite the demands of the Affordable Care Act and huge market demand, numbers of students from allopathic medical schools interested in family medicine have begun to drop, burnout is widespread and scope of practice is diminishing.¹¹

Key assumptions for the work are listed in Table 2. The premise of the summit was that the needs of society are changing, and family medicine residencies must change to meet society's needs—and that family physicians must help lead change. Other assumptions included a more than 25-year time frame, and that family physicians will continue to be the largest and most widely distributed tribe of personal physicians, while working in teams with other professionals and patients. Major changes

Figure 1: Probability of Survival to Age 50 Years for Females

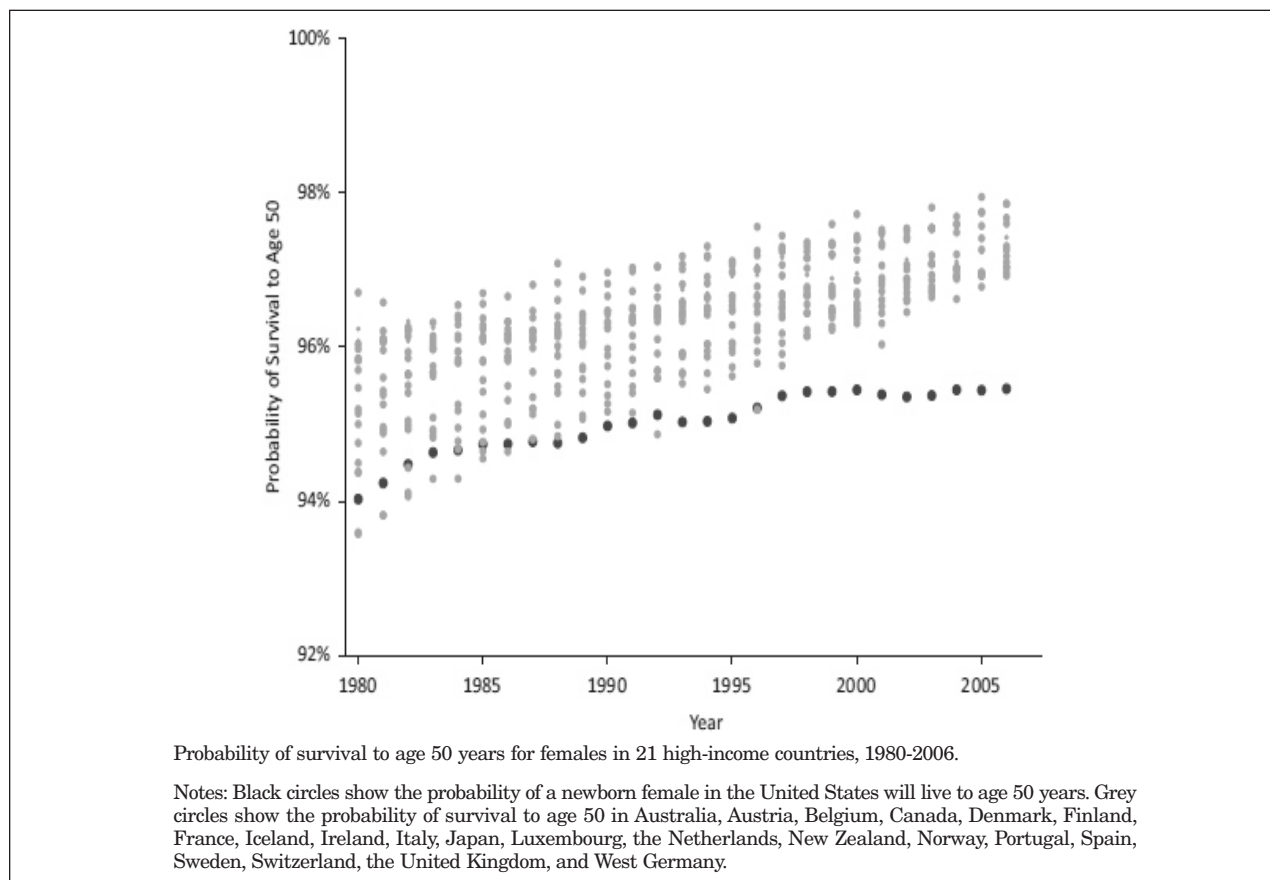


Figure 2: OECD Health Expenditures per Capita, 2018 (or Nearest Year)

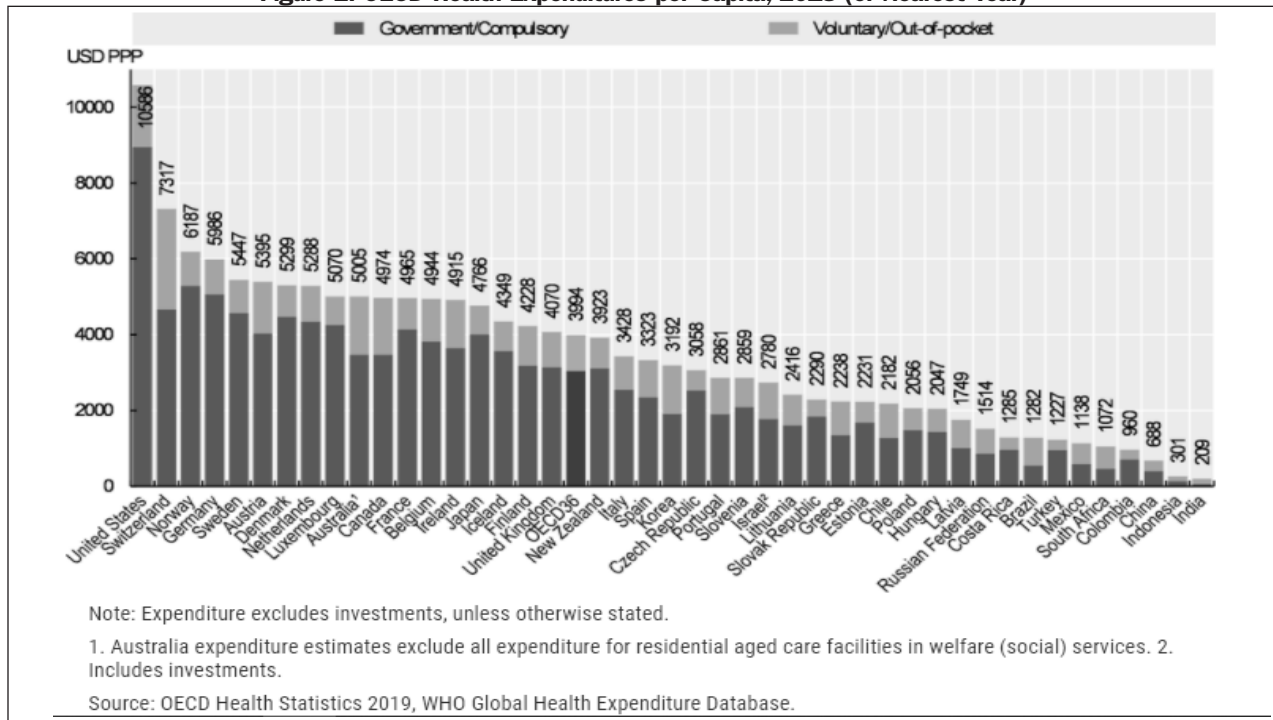


Table 2: Reenvisioning Family Medicine Residency Education: Assumptions

<ul style="list-style-type: none"> The overall goal is improving health and health care in the United States.
<ul style="list-style-type: none"> The time horizon is 25 or more years. Family physicians will continue to be the most numerous and most widely-distributed personal physicians, although general internists and general pediatricians will play important roles. Personal physicians are foundational to health care and must be trained to address both continuing and emerging health care problems. They must also help lead change in health care.
<ul style="list-style-type: none"> Family physicians will work in teams with other professionals, patients and the public.
<ul style="list-style-type: none"> Major changes in health care and health care education take a long time. Many partners will be necessary and fundamental changes in reimbursement must happen.
<ul style="list-style-type: none"> Family medicine's obligation under the social contract is to improve health and health care.

in health and health care will take a long time, many partners will be necessary and fundamental changes in reimbursement must happen. The road is long, but under the obligations of the social contract, the specialty must begin the work.

The Core Questions and Their Rationale

What Does Society Need From the Family Physicians of the Future? Since the founding of family medicine, patients and health care itself have changed dramatically. Many new major clinical problems have emerged, including greatly increased multimorbidity, epidemic opiate

abuse, and the COVID pandemic. In addition, serious disturbances of the health care system have emerged, from increases in maternal mortality, emerging maternity care deserts,¹² continuing cost and quality concerns about hospital care, high-cost and often poor-quality transitions of care, and strikingly unequal care across race, ethnicity, social class, and region. Norman Kahn, MD, describes these changes and argues that a first step toward change is the transformation of family medicine residency practices: we must be the change we wish to see in health care and in society.¹³

Foundational to the discussion is the extensive research exploring the source of the primary care benefit: why and how primary care improves population health, quality, and cost-effectiveness. Andrew Bazemore, MD, MPH, describes the abundant evidence that first-contact care, continuity, comprehensiveness, and coordination of care are all essential to improve population health, describes how they should be updated, and argues that they should be the foundation of family medicine residency education.¹⁴ Moreover, in the context of the civil rights movement triggered by the murder of George Floyd, should we also refocus on

community as an additional pillar of family medicine residency education?

The scope of practice for which family medicine residents should be trained is also a key issue. Should all family physicians be trained to do hospital care, take care of pregnant women, and engage in community interventions? Citing a recent reduction in scope of practice of family physicians, some in our community have argued against full-scope training. Yet in many communities, family physicians' broad scope is essential for day-to-day care. Moreover, the large problems society faces in hospital care and maternity care are getting worse with family physicians moving to the sidelines, even as the pandemic has demonstrated the value of plasticity of the family medicine workforce. Commentaries address the importance of hospital care, maternity care, integrated behavioral health, and engaging communities.¹⁵⁻¹⁸

What Should We Teach?

The clinical and health care problems for which we train influence curricular time and content. The dimensions are important—hospital care, care of pregnant women, integrated behavioral health, and community engagement—but so too are subjects that need more attention such as multimorbidity, rural health, osteopathic principles, and professionalism, along with enabling competencies such as team-based care and addressing diversity and disparities. Many would demand the development of novel educational structures and curricula. A series of commentaries make specific recommendations for future residency content.¹⁹⁻²⁵ Adding topics, of course, forces consideration of what to take out of the residency. The website includes results from the AFMRD survey of residency directors²⁶ and the ABFM surveys of residents²⁷ and residency faculty,²⁸ and about this issue. It should be noted, however, that the summit was not organized to focus on the specifics of new

curricula and innovations in teaching; ultimately this is the responsibility of the specialty and its faculty.

Beyond scope of practice and elements of curriculum, a broader theme of the summit was that residents' continuity practice is a fundamental part of their education: *the practice is the curriculum*. Residents learn by doing, and what they learn by doing they keep doing for years. The ABFM survey underscores that only a minority of family medicine residents are currently empaneled or get feedback about access or cost-effectiveness. Neutze and her colleagues emphasize the importance of the experience in the residency practice and argue that all patients in residency practices be empaneled, and that the practices meet standards of access, continuity, quality and cost of care, framed within a mission of improving population health and implementing the quadruple aim.²⁹ Robert Phillips, MD, MSPH, underscores the importance of imprinting of basic habits in residency,¹ while Charles Lehmann, MBA, and Winston Liao, MPH, describe the key importance of patients and a patient advisory committee in the residency practice setting.³⁰ Finally, Grant Hoekzema, MD, reviews what is known from data routinely collected by the ACGME about residency practices.³¹

How Should We Teach?

Over the last 15 years, there has been increasing interest in robust competency-based education across stages of medical education and across professions. In graduate medical education, the pioneer was orthopedics.³² Implementation of competency-based graduate medical education (CBGME) in a generalist specialty, however, is a particular challenge. Eric Holmboe, MD, describes the history of CBGME, and lessons for implementation from other specialties and from undergraduate medical education.³³ John Saultz, MD,³⁴ describes the challenges of faculty time and development

that CBGME faces, and Suzanne Allen, MD, MPH,³⁵ describes lessons learned from the implementation of milestones in family medicine. From the perspective of a similar Canadian commitment to full scope family medicine, Nancy Fowler, MD,³⁶ describes lessons learned after years of emphasis on competency-based education. She distinguishes between competence and confidence, and underscores the implications of social accountability of family medicine residency education.

Critically important to the residency standards is the duration of family medicine residencies and the initial phase of clinical education. Over the last 7 years, there has been a formal trial of 3 vs 4 years duration of family medicine residencies; long-term outcomes are now beginning to be published, with initial papers on admissions and finances.³⁷⁻³⁹ Alan Douglass, MD, and Donald Woolever, MD, present a point/counterpoint on this issue.⁴⁰ Warren Newton, MD, MPH, broadens the discussion by describing best practices from other specialties, including more substantial individual learning plans in pediatrics, oral examinations to assess judgment and complex decision making in many specialties and a phase of education and support for 1-2 years after residency.⁴¹

Pedagogy for didactic sessions is also important, given the dramatic advances in the science of learning since our founding in 1969. Simulation and observed structural clinical exams (OSCEs) have become important methods of teaching and assessment of medical trainees. An abundance of evidence shows that interactive teaching has much better outcomes than traditional lectures.⁴²⁻⁴⁴ Todd Zakrajsek, PhD, summarizes this data, and the website provides ABFM resident²⁷ and faculty²⁸ survey data about the prevalence of active learning nationally in residency didactic conferences.⁴⁵

How Should We Train for Clinical Adaptability Over Careers and Across Communities?

As the pandemic has taught us, clinical adaptability, both of scope of practice and over careers, is fundamental to what society needs from personal physicians. How should family medicine residencies train for adaptability? What combination of broad initial training, specific skills, and commitment to meeting the changing needs of patients and communities will prepare residents for their future careers? The ABFM survey documents the high frequency of changes in practice, populations, and scope of practice over careers,²⁷ and the website documents curricular ideas generated by small groups at the summit. Lou Edje, MD, MHPE, describes the emerging literature on master adaptive learning and gives initial recommendations about how to train for it.²⁵

Building a Better System of Family Medicine Residency Education

What Is the Right Balance Between Innovation and Standardization?

The needs of society demand ongoing innovation in residencies as clinical needs and health care change. What, how, and where residents learn need to evolve. At the same time, standardization of training is also critical; we need to be able to promise to the employer and the community what a family physician will be able to do. Roger Garvin, MD, frames the tension between innovation and standardization in residency requirements and underscores the need for both, with emphasis on competency-based assessments to guide progress and assess outcomes of innovations and the need to develop networks of residencies to evaluate and spread innovation.⁴⁶ ACGME milestones use a developmental perspective and provide national data on standardization. These data show that significant numbers of family

medicine residents are not meeting many of the milestones. Deborah Clements, MD, reviews these data and emphasizes key issues to keep in mind as the specialty seeks to improve its system of residency education.⁴⁷ Finally, it will be important to measure longer-term outcomes of residency outcomes. One important tool is the ABFM/AFMRD residency graduate survey. Lars Peterson, MD, describes its methods and potential value in improving the national system of residency education.⁴⁸ The broader issue is using outcomes after residency to guide improvement of residencies while monitoring the changing needs of society.

How Effective Is Continuous Quality Improvement of Residency Programs?

The United States relies on a voluntary but universal system of residency accreditation through the ACGME. Current accreditation standards require residencies to use principles of continuous quality improvement to improve their residencies, and the ACGME uses administrative data and annual resident and faculty surveys to monitor residencies annually. Site visits are every 10 years or as necessary based on the recommendations of the Review Committee. How effective are these processes? ABFM survey data reveal a glass half full: most residency faculty believe that improvement does occur, but that important issues at both the residency and the institutional levels are missed.²⁸ Peter Carek, MD MS, former chair of the Family Medicine Review Committee, describes the current ACGME procedures and expectations for ongoing improvement, and proposes new guidelines for improving self-improvement, suggesting that residencies address clinical and community outcomes in addition to educational outcomes.⁴⁹ Public commitment to reporting would help the system be more robust.

How Can Social Accountability of the GME System Be Improved?

In most countries, there are explicit standards for social accountability of medical education.⁵⁰ In the United States, however, the term is only rarely used and is not a part of formal policy. Yet our society's needs have changed since the inception of Medicare funding of GME.^{51,52} Our expenditures on GME are substantial, in both public and private sectors, and the system has little formal oversight beyond financial accountability. How should we improve the social accountability of our national GME system? Arthur Kaufman, MD, and colleagues describe the current GME system through the lens of social accountability and propose steps to improve social accountability at the regional, state, and national levels.⁵³

The Future of the Specialty

The summit focused on how changes in family medicine residency can meet the emerging needs of society. Another important issue, however, is the future of the specialty—what should residencies do to help the specialty develop and thrive over the next generation? Yeri Park, MD, gives a resident's perspective on what is needed to make residencies attractive, and Stephen Wilson, MD, MPH, summarizes the challenges of recruiting, developing, and maintaining residency faculty and teachers.^{54,55} Yalda Jabbarpour, MD, underscores the importance of diversity of the family medicine workforce and describes how it may change, both in terms of demographics and in comparison to other specialties and professions focusing on primary care.⁵⁶ The upcoming major revision also provides an opportunity to address a major strategic weakness of our specialty: the lack of a widespread and sustained tradition of research on issues of practice and policy critical for family medicine and primary care. Diane Harper, MD, MS, gives initial recommendations about how residencies

can encourage and support future researchers.⁵⁷ Finally, it will be important to train the leaders of the future to achieve improved health and health care. Myra Muramoto, MD, MPH, gives recommendations about how family medicine residencies can support development of future leaders across all the missions.⁵⁸

Conclusion

Since its founding in 1969, family medicine has met society's need for access to community-based physicians. The specialty has grown to become the largest and most widely-distributed group of personal physicians, delivering care for patients and communities across the country. Now, however, the amplitude and pace of transformation of health care in the United States is greater than at any other time in the last two generations. Despite enormous investment, technology-driven innovation, and the beginning of health care reform, the performance of our health system is falling further behind peer countries. Health indicators are not adequately improving, life expectancy is decreasing, and health inequities continue to plague us.

Personal physicians can and must contribute to improving health and health care, one patient at a time, one community at a time, one health system at a time, and one state at a time. Family medicine can help meet this challenge, as the specialty did 50 years ago, by changing our educational systems in service to society's needs.

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