

Family Medicine

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SUPPLEMENTAL APPENDIX D. Comparison of self-reported patient experience by type of primary care clinician, before and after adjustment for patient demographics^a

Question (<i>Affirmative Response</i>)	Usual Primary Care Clinician	Affirmative Responses (n, %)	Unadjusted OR (95% CI)	Adjusted OR (95% CI)
How many days did it take from when you first tried to book an appointment at our clinic to when you received care? (% Same Day or Next Day)	Staff Physician	358 (68.6)	Reference	Reference
	Resident Physician	69 (57.0)	0.61 (0.41 to 0.91) *	0.71 (0.46 to 1.12)
	Nurse Practitioner	11 (61.1)	0.72 (0.28 to 1.99)	0.70 (0.26 to 2.00)
	Unsure	15 (51.7)	0.49 (0.23 to 1.05)	0.55 (0.24 to 1.27)
How would you describe the length of time it took between making the appointment and receiving care? (% About right)	Staff Physician	418 (77.0)	Reference	Reference
	Resident Physician	91 (73.4)	0.83 (0.53 to 1.30)	1.10 (0.67 to 1.87)
	Nurse Practitioner	13 (72.2)	0.78 (0.29 to 2.46)	0.80 (0.28 to 2.60)
	Unsure	19 (54.3)	0.36 (0.18 to 0.72) *	0.47 (0.22 to 1.05)
How easy or difficult was it to get urgent care from clinic on an evening, weekend, or holiday during the COVID-19 pandemic? (% Very easy or Somewhat easy)	Staff Physician	77 (46.4)	Reference	Reference
	Resident Physician	19 (52.8)	1.29 (0.63 to 2.68)	1.09 (0.47 to 2.52)
	Nurse Practitioner	not shown ^b	2.31 (0.59 to 11.24)	2.09 (0.45 to 11.82)
	Unsure	not shown ^b	0.58 (0.17 to 1.70)	1.23 (0.30 to 4.94)
How often did you receive care from the doctor or nurse practitioner that you prefer? (% Always or Usually)	Staff Physician	2619 (82.6)	Reference	Reference
	Resident Physician	539 (71.5)	0.53 (0.44 to 0.64) *	0.53 (0.44 to 0.65) *
	Nurse Practitioner	91 (77.8)	0.74 (0.48 to 1.18)	0.66 (0.42 to 1.06)
	Unsure	98 (64.1)	0.38 (0.27 to 0.53) *	0.39 (0.27 to 0.56) *
How often did you receive care within a reasonable time from your doctor or nurse practitioner? (% Always or Usually)	Staff Physician	2917 (90.1)	Reference	Reference
	Resident Physician	703 (85.3)	0.64 (0.51 to 0.81) *	0.70 (0.55 to 0.90) *
	Nurse Practitioner	108 (87.8)	0.80 (0.47 to 1.44)	0.75 (0.44 to 1.37)
	Unsure	143 (80.3)	0.45 (0.31 to 0.67) *	0.48 (0.32 to 0.74) *
When you received care from your doctor or nurse practitioner, how often did they involve you as much as	Staff Physician	3106 (95.9)	Reference	Reference
	Resident Physician	769 (93.3)	0.60 (0.44 to 0.83) *	0.68 (0.48 to 0.97) *

you want to be in decisions about your care and treatment? (% Always or Usually)	Nurse Practitioner	116 (94.3)	0.71 (0.35 to 1.71)	0.72 (0.34 to 1.76)
	Unsure	158 (88.8)	0.34 (0.21 to 0.57) *	0.39 (0.23 to 0.68) *
When you received care from your doctor or nurse practitioner, how often did they spend enough time with you? (% Always or Usually)	Staff Physician	3093 (95.5)	Reference	Reference
	Resident Physician	762 (92.5)	0.58 (0.43 to 0.79) *	0.64 (0.46 to 0.90) *
	Nurse Practitioner	111 (90.2)	0.44 (0.25 to 0.85) *	0.49 (0.26 to 1.01)
	Unsure	153 (86.0)	0.29 (0.19 to 0.46) *	0.35 (0.21 to 0.58) *

* represents cells that are statistically significant

^a The following variables were included in the multivariable logistic regression models: age, gender, education level, trouble making ends meet, whether born in Canada, preferred language and self-rated health.

^b represents cells that were suppressed due to small cell size (counts less than or equal to 6).