TABLE OF CONTENTS

INTRODUCTION	3
Benefits of Population Health Management in Health Care Delivery	4
A Note on Teamwork in Health Care Delivery	4
CHRONIC DISEASE	6
Chronic Disease Management	7
Diabetes	7
Hypertension	13
CANCER SCREENING	16
Shared Decision Making in Cancer Care	18
ANNUAL WELLNESS VISITS	21
PEDIATRIC IMMUNIZATIONS	22
MOTIVATIONAL INTERVIEWING	23
Principles and Practice of Motivational Interviewing	23
Motivational Interviewing Techniques	24
MEDICAL STUDENT OUTREACH PLAN	26
Screenings	27
Chronic Disease	28
Wellness Visits	29
MyChart Activation	31
Guide and Information	33
Completing the Outreach Document	34
Care Gap Scripting	35
Pediatric Immunizations Scripting	37
CONTACTS	38
FAQS	39
REFERENCES	40